

Geneva Hudgins

From: Geneva Hudgins <geneva.hudgins@vaawwa.org>
Sent: Tuesday, September 4, 2018 8:31 AM
To: geneva.hudgins@vaawwa.org
Subject: wE-Splash – September 2018



NEWSLETTER • Virginia Section • American Water Works Association



Why should you attend WaterJAM 2018 Waves of Innovation?

WaterJAM is your place to:

- Meet and network with your peers
- Discover thousands of product and service solutions
- Explore fresh, new ideas
- Learn best practices and compliance information
- Find the best industry resources for water professionals in Virginia
- Acquire extensive industry knowledge that you can apply in your daily work

With nearly 200 technical sessions, over 210 exhibitors, workshops, plant tours, keynote session, meet and greet, award luncheons and a banquet... there is something for everyone.

If you are already registered, we can't wait to see you there! If you're not registered, it's not too late. Register online today! Join over 1600 colleagues as they ride the Waves of Innovation.

[Register Online](#)

wE-SPLASH Sponsors



Committee Meetings



Ever considered getting more involved in the Section by joining a committee but didn't know how to get started? Here's your chance! Join a committee meeting while you're at WaterJAM. You don't have to be a member to attend the meeting and learn a little more about what they do. If you can't attend the meeting but would like more information, please stop by the Membership booth in the lobby and drop your name in the committee envelope.

Tuesday, September 11, 2018

| | | |
|-------------------|--------------------------------------|---------|
| 12:30 - 1:30 p.m. | VA AWWA Publications | VBCC 5A |
| 1:30 - 2:30 p.m. | VWEA Collections | VBCC 5A |
| 3 - 4 p.m. | VA AWWA New Leaders Meeting | VBCC 5A |
| 4 - 5 p.m. | VA AWWA Education | VBCC 5A |
| 5 - 6 p.m. | VWEA Education | VBCC 5A |
| 5 - 6 p.m. | Utility Management (Joint Committee) | VBCC 5B |

The Sustainable Utilities Committee is having an offsite committee meeting on Tuesday 5:30-7:30 p.m. at Back Bay Brewing Company, 614 Norfolk Avenue (less than one mile from VBCC). The meeting will be held in the 2nd floor lounge, and appetizers will be provided. Everyone is welcome.

Wednesday, September 12, 2018

| | | |
|----------------------|---|---------|
| 9 - 10 a.m. | Safety & Security (Joint Committee) | VBCC 1B |
| 10 - 11 a.m. | Water Reach (Joint Committee) | VBCC 5C |
| 10 a.m. - 12:30 p.m. | Junior JAM | VBCC 1B |
| 11 a.m. - Noon | VA WARN (Joint Committee) | VBCC 5C |
| 12:30 - 1:30 p.m. | VWEA Stormwater | VBCC 1B |
| 12:30 - 1:30 p.m. | VWEA Operations | VBCC 5C |
| 1:30 - 2:30 p.m. | VA AWWA Distribution Systems | VBCC 5C |
| 1:30 - 2:30 p.m. | VA AWWA Membership Engagement | VBCC 1B |
| 3 - 4 p.m. | VA AWWA Drinking Water Quality and Research | VBCC 1B |
| 3 - 4 p.m. | Work for Water (Joint Committee) | VBCC 5C |
| 4 - 5 p.m. | Young Professionals (Joint Committee) | VBCC 1B |
| 4 - 5 p.m. | Water Reuse (Joint Committee) | VBCC 5C |
| 5 - 6 p.m. | VWEA Public and Government Affairs | VBCC 1B |
| 5 - 6 p.m. | VA AWWA Water Resource and Environment | VBCC 5C |



Join the Work for Water Committee!

How did you become aware of the water industry and decide to pursue a career in it? Chances are, you stumbled into it accidentally or worked your way around to it after traveling a long and winding road of career interests and possibilities. The Work for Water Committee's goal is to help today's kids cut to the chase and learn about water careers before they get too far along in their educational and career seeking path.

The primary objective of the Work for Water committee is to enhance the visibility and image of careers in the water and wastewater industry to students, career counselors, and the public. We meet our objectives by attending school career fairs or by doing in-classroom presentations.

Motivation is defined as "the reason or reasons one has for acting or behaving in a particular way." Why is it, then, do the Work for Water volunteers spend time at career fairs and delivering classroom presentations? We do what we do because we are ALL committed and passionate about the career opportunities in the water and wastewater industry. We are also hopeful that, in return, our presence will motivate a student to consider a career in our industry. Touching a child's life is an amazing feeling; it gives our committee members a sense of accomplishment that we are having a positive impact on a child's life!

The Work for Water committee members have a special knack for working with today's youth! We work hard while serving the public and communicating with students and teachers. As a member of the Work for Water committee, we pledge to serve as a liaison to public schools, career counselors, and school programs while introducing career opportunities in our industry. We always keep in mind that today's students are potentially tomorrow's utility employees!

Would you like to join the Work for Water committee and take part in persuading today's students to be a part of tomorrow's workforce? If you possess a love for our industry and a passion for working with youth, then the Work for Water committee is

Invest in Your Success at the 40th Annual Customer Service Workshop



Invest in your organization! Invest in your employees! Invest in your success! Come join us at the 40th Annual Customer Service Workshop from October 17-19, 2018 at the Renaissance Portsmouth-Norfolk Waterfront Hotel. The hotel registration deadline is September 24th.

Customer Service, Leadership, and You is the proverbial three-legged stool for organizational success. Without any one of these legs, the stool tips over and the organization fails.

Connecting the Dots... Customer Service, Leadership, and You provides workshop attendees key insights about the connection these attributes have for making your organization a success.

Employees from all levels of water and sewer utilities, and from all disciplines such as front office, call centers, manager/supervisors and field operations will benefit from this workshop.

Attendees receive valuable training and insight towards organizational success. Attendees learn about Connective Leadership, creating career development programs, self-awareness through the Enneagram and making customer service fun. Finally, the opportunity for attendees to network and share industry best practices with each other is priceless.

See you there!

VA AWWA Customer Service Committee

[Register Online](#)

2018 Fall Distribution Systems Seminar

Date: October 24, 2018

Time: 8:00 a.m. to 3:15 p.m.

Location: Henrico DPU Operations Facility - 10401 Woodman Rd, Glen Allen, VA 23060

Cost: \$75.00

CPE's: 5 hours (pending)

Program Schedule:

- **Water System Infrastructure** | Dave Burns – District Manager, Core & Main
- **Overview of Cross Connection** | Dave Burns – District Manager, Core & Main
- **Workplace Hazards** | Doug Riseden – Technical Support Manager, Krausz, USA

for you! Please contact Kim Clements via email, workforwater@vwea.org, to find out more about the wonderful things the Work for Water committee is doing and to sign up for an upcoming meeting.

2018 Fall Plant Operations Seminar

Join us in Charlottesville on October 10th at the Holiday Inn Monticello for a full day of Plant Operations topics. Don't be fooled by the name. In past years, this seminar was called the Senior Operator's Forum. Come join us as the following companies present on topics of interest to all plant operators and managers:

- Bench-Scale and Full-Scale Testing Strategies for Coagulant Conversion Evaluation presented by Hazen and Sawyer (Roger Arnold) and Percy D Miller Water Treatment Plant (Farrell Owens)
- Chloramination presented by HACH (Chad Lipski)
- Safety Training presented by City of Chesapeake (Jonathan Wright)
- Disinfection Practices and Application presented by Jacobs (Jay Maggi)
- UV Treatment of Water presented by AECOM (Paul Delphos)
- Regulatory Update presented by VDH (Jim Moore)

Questions? Contact Plant Operations Committee Chair Tom Johnson at wjohnson2@cityofchesapeake.net or take a look at the website for further details.

- **Emergency Repairs vs. Scheduled Repairs** | Doug Riseden – Technical Support Manager, Krausz, USA
- **Personal Protective Equipment** | Jeff Martin – Assistant Director, City of Lynchburg Department of Water Resources

Join us for a great day of training and networking specifically designed for Water Distribution Operators and Managers.

Contact Info:

Chris Carey, Chair

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Scott Parkins, Vice-Chair

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Click on the cover or [here](#) to view the latest and past issues.

To view the 2018 Media Kit, [click here](#).

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